Argyll and Bute Council Comhairle Earra Ghaidheal agus Bhoid

Customer Services

Executive Director: Douglas Hendry



Kilmory, Lochgilphead, PA31 8RT Tel: 01546 602127 Fax: 01546 604435 DX 599700 LOCHGILPHEAD e.mail –douglas.hendry@argyll-bute.gov.uk

23 October 2014

NOTICE OF MEETING

A meeting of the POLICY AND RESOURCES COMMITTEE will be held in the COUNCIL CHAMBER, KILMORY, LOCHGILPHEAD on THURSDAY, 30 OCTOBER 2014 at 10:30 AM, which you are requested to attend.

Douglas Hendry
Executive Director - Customer Services

BUSINESS

- 1. APOLOGIES FOR ABSENCE
- 2. DECLARATIONS OF INTEREST
- 3. MINUTES

Policy and Resources Committee held on 21 August 2014 (Pages 1 - 14)

- 4. FINANCIAL REPORT MONITORING PACK AS AT AUGUST 2014 Reports by Head of Strategic Finance as follows -
 - Revenue Budget Monitoring Report as at 31 August 2014
 - Monitoring of 1% Efficiency Savings for 2014-15 and 2015-16
 - Update to 2015-16 Budget as at 31 August 2014
 - Monitoring of Financial Risks
 - Reserves and Balances
 - Capital Plan Monitoring Report as at 31 August 2014
 - Treasury Monitoring Report as at 31 August 2014 (Pages 15 - 136)
- 5. AREA COMMITTEE GRANTS
 - (a) CARRY FORWARD OF AREA COMMITTEE GRANTS Report by Head of Strategic Finance (Pages 137 - 138)

(b) THIRD SECTOR GRANTS (CONTINUED APPLICATIONS) Report by Executive Director – Customer Services and Recommendation from Special Helensburgh and Lomond Area Committee held on 9 September 2014 (Pages 139 - 142)

6. NEW SCHOOLS PROJECT - CAMPBELTOWN, OBAN AND KIRN

Report by Executive Director – Community Services (Pages 143 - 178)

Please also find A3 printed plans in respect of this item appended to the agenda pack of papers. These are also available in larger print in the Members Room.

7. EXPLORING THE PROVISION OF TOWN WI-FI HOTSPOTS ACROSS ARGYLL AND BUTE

Report by Executive Director – Development and Infrastructure Services (to follow)

8. EMPLOYEE SURVEY REPORT AND ACTION PLAN

Report by Executive Director – Customer Services (Pages 179 - 182)

9. REPLACEMENT/UPGRADE OF CUSTOMER CONTACT SYSTEMS

Report by Executive Director – Customer Services (Pages 183 - 186)

* 10. DO WE DO DIGITAL

Report by Executive Director – Customer Services (Pages 187 - 202)

11. CAMPBELTOWN OFFICE RATIONALISATION

Report by Executive Director – Customer Services (Pages 203 - 280)

12. COUNCIL USE OF SOCIAL MEDIA - UPDATE

Report by Executive Director – Customer Services (Pages 281 - 284)

13. THE SMITH COMMISSION AND LOCAL GOVERNMENT IN SCOTLAND

Report by Executive Director – Customer Services (to follow)

14. POLICY AND RESOURCES COMMITTEE DEVELOPMENT DAY AND WORK PLAN

Report by Executive Director – Customer Services and draft Work Plan (Pages 285 - 292)

15. HELENSBURGH PIER CAR PARK - WINTER FESTIVAL FIREWORKS DISPLAY

Recommendation from Helensburgh and Lomond Area Committee held on 14 October 2014 and Report by Executive Director – Development and Infrastructure Services (Pages 293 - 296)

16. NOTICE OF MOTION UNDER STANDING ORDER 13

The Committee notes the arrangements for the flying of flags from Council flag staffs as delegated to the Director of Customer Services within the Council's Flags Policy.

The Committee agrees that in future, the St Andrews flag (Scottish Saltire) be flown on all days of the year, other than those specified occasions noted in the Council's Flags Policy.

Proposed: Councillor Isobel Strong Seconded: Councillor Sandy Taylor

17. NOTICE OF MOTION UNDER STANDING ORDER 13

This Committee agrees, and recommends to Council if required, to stop pursuing and collecting Poll Tax/Community Charge arrears with immediate effect and to refund all arrears payments made from the period commencing 2 October 2014.

Proposed: Councillor James Robb Seconded: Councillor Isobel Strong

E1 18. ROTHESAY HARBOUR

Joint Report by Executive Director Development and Infrastructure Services and Executive Director Customer Services (to follow)

The Committee will be asked to pass a resolution in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973 to exclude the public for items of business with an "E" on the grounds that it is likely to involve the disclosure of exempt information as defined in the appropriate paragraph of Part I of Schedule 7a to the Local Government (Scotland) Act 1973.

The appropriate paragraph is:-

Paragraph 1 Information relating to a particular employee, former employee or applicant to become an employee of, or a particular office-holder, former office-holder or applicant to become an office-holder under the authority.

Paragraph 12 Any instructions to counsel and any opinion of counsel (whether or not in connection with any proceedings) and any advice received, information obtained or action to be taken in connection with-

- (a) any legal proceedings by or against the authority, or
- (b) the determination of any matter affecting the authority, (whether, in either case, proceedings have been commenced or are in contemplation).

Items marked with an "asterisk" are items, on the basis of information available at the time this Agenda is published, on which the Committee may not have delegated powers to act, and which may therefore require to be referred to the Council or another Committee, and that referral may depend on the decision reached at the meeting.

POLICY AND RESOURCES COMMITTEE

Councillor Dick Walsh (Chair)
Councillor Vivien Dance
Councillor Duncan MacIntyre
Councillor Aileen Morton
Councillor Gary Mulvaney
Councillor James Robb
Councillor Isobel Strong

Councillor Alistair MacDougall

Councillor Robin Currie
Councillor Donald Kelly
Councillor Roderick McCuish
Councillor Ellen Morton
Councillor Douglas Philand
Councillor Len Scoullar
Councillor Sandy Taylor

Contact: Hazel MacInnes Tel: 01546 604269